

Where To Go For Help — Benefits Providers

Company	Benefit	Phone #	Website/ Fax #
Health Advocate	“One Number” for all benefits contacts and Employee Assistance Program	(866) 799-2691	www.healthadvocate.com/members
BenXpress	Benefits System		www.benxpress.com/artvan
BCBSM—71464 600 E Lafayette Blvd. Detroit, MI 48226-2998	Medical 24-Hour Nurse Line Blue 365	(888) 447-7456 (800) 775-2583	www.bcbsm.com
Health Equity	High Deductible Plan Health Savings Account	(866) 346-5800	www.healthequity.com
OptumRx administered by RxBenefits (prescriptions for Options 1, 2, and 3)	Prescription Drug Mail Order Specialty (BriovaRx) LivingConnected Diab. Prog.	(800) 334-8134 (800) 881-1966 (855) 427-4682 (800) 966-2046	www.optumrx.com
Teladoc Discount Card-248G	Customer Service Teladoc Service	(800) 800-7616 (800) 835-2362	www.MyMemberPortal.com www.teladoc.com
Delta Dental—MI07151 PO BOX 30416 Lansing, MI 48909-7916	Dental	(800) 524-0149	www.deltadentalmi.com
VSP—12325083 3333 Quality Drive Rancho Cordova CA 95670	Vision TruHearing	(800) 877-7195 (877) 372-4040	www.vsp.com www.truhearing.com/vsp/
Discovery Benefits	Flexible Spending Accounts COBRA	(866) 451-3399	www.discoverybenefits.com (866) 451-3245 (Fax for FSA)
Unum	Life Insurance Short/Long Term Disability Evidence of Insurability	(800) 445-0402 (800) 858-6843	www.unum.com (800) 447-2498 (fax) (207) 771-4019 (fax for EOI ONLY)
	Travel Assistance Program Assist America Ref#01-AA-UN0762490	(800) 872-1414 Outside of US: (609) 986-1234	
	Voluntary Whole Life Voluntary Critical Illness Voluntary Accident Voluntary Hospital Indemnity	(800) 635-5597	www.unum.com
Benefits Department	(586) 983-2299 (877) 983-2299	(586) 939-0702	benefits@artvan.com YouTube Videos www.youtube.com/channel/
MarketLink	Benefits for associates not eligible for Art Van Full Time Medical plans	(844) 492-5558	insurememmami.mymarketlink.com
Mass Mutual 401k John Rajt, Financial Planner	Retirement Program—401k and Profit Sharing	(800) 743-5274 (313) 642-6111	www.retiresmart.com